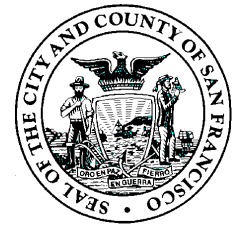


Dan Bernal
President
Edward A. Chow, M.D.
Commissioner
Cecilia Chung
Commissioner
Suzanne Giraudo ED.D
Commissioner
Laurie Green, M.D.
Commissioner
Tessie M. Guillermo
Commissioner

**HEALTH COMMISSION
CITY AND COUNTY OF SAN
FRANCISCO**

London N. Breed Mayor
Department of Public Health



Grant Colfax, MD
Director of Health
Mark Morewitz, M.S.W.
Executive Secretary

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MINUTES
HEALTH COMMISSION MEETING
Tuesday February 4, 2020 4:00 p.m.
101 Grove Street, Room 300
San Francisco, CA 94102

1) CALL TO ORDER

Present: Commissioner Dan Bernal, President
Commissioner Cecilia Chung
Commissioner Suzanne Giraudo, Ph.D
Commissioner Laurie Green, MD
Commissioner Tessie Guillermo

Excused: Commissioner Edward A. Chow M.D.

The meeting was called to order at 4:04pm.

2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION MEETING OF JANUARY 21, 2020

Action Taken: The Health Commission unanimously approved the January 21, 2020 minutes.

3) DIRECTOR'S REPORT

Grant Colfax, Director of Health, gave the report. The full report can be viewed at:

<http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

Coronavirus Preparedness and Response

San Francisco has zero newly diagnosed cases of novel coronavirus among residents at this time. Two previously diagnosed cases from a nearby county were recently hospitalized in San Francisco and appropriate precautions are being taken. If a newly diagnosed case is confirmed in San Francisco, the Department of Public Health will announce it, in cooperation with the U.S. Centers for Disease Control and Prevention (CDC) and the California Department of Public Health.

The SF Department of Public Health is working closely with the CDC and the California Department of Public Health, monitoring the outbreak and preparing a response that protects the public. We are actively preparing for the possibility of confirmed cases here.

Our focus is on prevention. The best way that members of the public can protect themselves from getting sick is through frequent hand washing. Also, coughing or sneezing into your sleeve, and staying home if you're sick

are important ways to prevent the spread of illness. We recommend getting a flu vaccine to help prevent illness and symptoms similar to the novel coronavirus. Masks are not recommended as a way to prevent novel coronavirus, which is not circulating in San Francisco at this time.

The World Health Organization has declared novel coronavirus a global health emergency, and the U.S. Department of Health and Human Services has declared a public health emergency in the United States. It is a rapidly developing situation. We are directing the public to get evolving information from the [CDC](#).

DPH activated its Departmental Operations Center on January 21, with the leadership of the Public Health Emergency Preparedness and Response Branch. Our first preparedness priorities have been accomplished:

- Issue health advisories to San Francisco providers about the symptoms of the virus and what steps to take if they have a patient who may have the illness.
- Communicate with all city hospitals and identify isolation rooms in case of incoming patients with the new virus.
- Collaborate with the San Francisco Department of Emergency Management on citywide preparation and information sharing, including activating the EOC.
- Establish transport protocols with the Emergency Medical Services to ensure that ambulances are prepared for incoming patients and are able to take infection control precautions for safe transport.
- Arrange for direct delivery of specimens from the DPH lab to the CDC lab for testing any suspect cases.
- Communicate with SFO and the San Mateo County Health Department (where SFO is located) to establish plans for transporting patients to San Francisco, if needed.
- Inform the community and policymakers about the facts of novel coronavirus and how to stay healthy and safe.

In a rapidly changing situation like this, clear communication and public information is essential. Here are some activities that are helping accomplish that:

- We created Fact Sheets in [English](#), [Chinese](#), [Filipino](#) and [Spanish](#) that have been disseminated to the public, media, community organizations and posted on our website.
- We held a media availability January 24 with Deputy Health Officer Dr. Susan Philip, who is the Director of Disease Prevention and Control, attended by 13 media outlets.
- We issued a January 24 statement on preparedness in multiple languages.
- We participated in a Mayor's press conference January 27 to announce the opening of the City's Emergency Operations Center. Speakers included Mayor Breed, San Francisco Health Officer Dr. Tomas Aragon and Department of Emergency Management (DEM) Director Maryellen Carroll. Dr. Sunny Pak and Dr. Susan Philip provided additional interviews.
- We participate in daily communications calls with the Public Information Officers for all city departments.
- Digital resources include posting of regularly updated information on SFDPH.org, SF72.org and SF.GOV. We also have created social media posts and are assertively monitoring social media, dispelling rumors and providing facts.
- We have prioritized outreach to the Chinese community, in partnership with the Mayor's office and DEM. We distributed the fact sheet to multiple organizations, health care providers and media. We gave in depth interviews and briefings to Sing Tao, KTSF, Sky Link and World Journal on January 31, with in person visits from Dr. Tomas Aragon, Dr. Sunny Pak and Dr. Lydia Leung.

We are continuing to work with city and community partners to ensure that public health principles guide San Francisco's response, that information is accurate and timely and that issues of equity and the potential for discrimination against the community most impacted by this situation are top of mind.

Supreme Court Rules that Public Charge Changes Can Be Implemented

On January 27, 2020, the U.S. Supreme Court ruled that the Department of Homeland Security (DHS) can now implement their new rule on "public charge" policies, which govern how use of public benefits impact

individuals' immigration status. While the rule change will not affect eligibility for federal, state, and local public benefits, it could affect immigrants' use of public assistance programs like Medi-Cal, and their ability to settle into the United States.

San Francisco Department of Public Health, along with other city agencies are coordinating response strategies through the City Attorney and Mayor's Office. The health department is firmly committed to keeping San Francisco a place where health care is available to all, regardless of immigration status. The following resources are available to residents and community providers as part of the City's response efforts to public charge changes: Bay Area Legal Aid's Legal Advice Line at (800) 551-5554. Additional information on legal aid can be found at: immigrants.sfgov.org/rights/public-charge. FAQ developed by San Francisco Human Services Agency (HSA) about public charge and use of public benefits is available at: sfhsa.org/PublicCharge

Mayor London Breed Announces Policy Changes to Increase Usage of Substance Use Beds

Mayor London N. Breed and the Department of Public Health announced January 24, 2020, new efforts to increase the utilization of the City's voluntary substance use treatment beds and provide more people with treatment. DPH will take both immediate and longer-term steps to increase bed usage, including converting persistently vacant beds to types that are in greater demand.

In December 2019, we launched an online bed tracker that allows the public, providers, and potential clients to see where substance use treatment beds are available on a daily basis. Early data from the bed tracker reflects vacancy rates ranging from 5 percent to as much as 40 percent across different types of treatment beds.

"At a time when overdoses linked to fentanyl and methamphetamine are on the rise, it is critical that the City innovate with tools like FindTreatmentSF.org to make sure the treatment we are offering is actually helping our most vulnerable residents," said Mayor Breed. "This online tool was designed to enhance the transparency of San Francisco's substance use treatment system, and to allow DPH to make data-driven decisions about improving access," said Dr. Anton Nigusse Bland, Director of Mental Health Reform. With the important contributions of our community-based treatment providers, the data we collect from FindTreatmentSF.org will help us pinpoint barriers and eliminate them.

Shared Priority Update

Since September 2019, dedicated staff representing the Department of Public Health and five other city agencies have adopted a "whatever it takes" approach to getting the 237 San Franciscans in greatest need of housing and health care into safe settings.

The "Shared Priority" project, as it is known, is led by DPH and the Department of Homelessness and Supportive Housing (HSH) with robust participation from the Department of Disability and Aging Services (DAS), the Human Services Agency (HSA), the San Francisco Fire Department's EMS-6, and a UCSF evaluation team. Community-based providers also play a critical role in our clients maintaining their housing and improving their health.

The project involves identifying people who are experiencing homelessness, who have been prioritized for permanent supportive housing by HSH and who also have a history of psychosis and co-occurring serious substance use disorders. The next steps have involved tracking down the 237 people and coordinating their care.

A high-intensity care team including EMS-6, DPH Street Medicine and HSH Homeless Outreach Team works on the streets to find and serve Shared Priority clients. A provider team meets weekly to triage clients' needs and problem-solve when barriers arise. This provider team also identifies systemic barriers and escalates those issues to a system response team whose job it is to prioritize clients' access to scarce resources, dismantle barriers, and recommend policy changes that can bridge whatever gaps they find in the health and homelessness response systems.

A recent [San Francisco Chronicle report](#) highlighted the Shared Priority provider team in their weekly meeting and the essential daily street outreach of the high-intensity care team. It also included some of the results achieved since September:

- 127 clients are off the street, meaning they are sheltered in navigation centers, stabilization rooms, residential treatment, respite care, permanent supportive housing, board and care, or other housing
- 94 people have begun working with a DPH case manager
- 449 benefit enrollments (some of the 237 people are enrolled in more than one benefit) allow clients to access general assistance, SSI, Medi-Cal and Cal Fresh
- Multiple teams are working diligently to identify client and system barriers, synthesize what they are learning, and develop recommendations that will be presented to senior leadership of City departments next month.

New Behavioral Health Racial Equity Champions

Sixteen Behavioral Health Services (BHS) staff were recently accepted into the first cohort of the Department of Public Health's Racial Equity Champions Program. The program includes 80 total champions across all DPH divisions, who will complete a one-year term. The Racial Equity Champions program consists of dedicated staff time to increase collective capacity to understand and address racial equity needs in DPH programs and services. BHS Racial Equity Champions will be supported by the Office of Equity, Social Justice, and Multicultural Education (OESM), led by Josephine Ayankoya, Interim OESM Director. The champions are: Carla Colbert, Cindy Nolan, Crystal Holmes, Deandre Jurand, Jamil Cromartie, Jenya Kauffman, Lisa Mestayer, Lucy Arellano, Mario Leiva, Mary Senchyna, Michael Huff, Michelle Roberts, Natalie Henry-Berry, Orlando Tolbert, Reisel Berger, and Ritchie Rubio. Please help us congratulate and welcome our newest Racial Equity Champions to the program.

DPH in the News (Jan 18 – Jan 31, 2020)

Santa Clara County confirms first case of coronavirus

<https://abc7news.com/5895060/>

US declares coronavirus a public health emergency

<https://expressdigest.com/us-declares-coronavirus-a-public-health-emergency/>

Seventh American diagnosed with coronavirus as US declares public health emergency

<https://internewscast.com/seventh-american-diagnosed-with-coronavirus-as-us-declares-public-health-emergency/>

US Reports 1st Case Of Person-To-Person Spread Of Wuhan Coronavirus

<https://sanfrancisco.cbslocal.com/2020/01/30/us-reports-1st-case-of-person-to-person-spread-of-wuhan-coronavirus/>

San Francisco's homeless navigation centers: 7 questions answered

<https://abc7news.com/society/7-things-to-know-about-sfs-homeless-navigation-centers/5853129/>

San Francisco Supervisor Calls For Independent Probe Into Corruption At City Departments

<https://sanfrancisco.cbslocal.com/2020/01/30/san-francisco-supervisor-independent-probe-corruption/>

The Flu is a Bigger Health Threat in the U.S. than Novel Coronavirus

<https://www.kqed.org/science/1956289/the-flu-is-a-bigger-health-threat-in-the-u-s-than-novel-coronavirus>

Online Extra: Getting to Zero won't happen without housing, SF officials say

https://www.ebar.com/news/news/287502/online_extra:_getting_to_zero_wont_happen_without_housing,_sf_officials_say

There's a way to cut drug OD deaths — but S.F. is balking

<https://www.sfchronicle.com/bayarea/heatherknight/article/There-s-a-way-to-cut-drug-OD-deaths-but-15008780.php>

San Francisco officials talk coronavirus, risk to Bay Area after 5 cases confirmed in US

<https://www.kron4.com/news/bay-area/san-francisco-officials-talk-coronavirus-risk-to-bay-area-after-5-cases-confirmed-in-us/>

SF officials prepare for coronavirus response

<https://www.sfexaminer.com/news/sf-officials-prepare-for-coronavirus-response/>

SF vape shops scramble with ban taking effect: 'I don't know what the hell I'm going to do'

<https://www.sfchronicle.com/business/article/SF-vape-shops-scramble-with-ban-taking-effect-15006119.php>

Yelp launches new hygiene alerts to flag restaurants in Chicago and LA with the worst health inspection results

https://www.telegraphherald.com/news/technology/article_8354e2e4-e8b2-5fb7-811e-5573792a20b6.html

Several Bay Area counties actively taking precautions as coronavirus outbreak worsens

<https://abc7news.com/health/bay-area-counties-taking-precautions-as-coronavirus-outbreak-worsens/5877110/>

San Francisco's Department of Public Health actively preparing to respond to coronavirus

<https://abc7news.com/health/sfs-dept-of-public-health-actively-preparing-to-respond-to-coronavirus/5877110/>

'Mad Mob' aims to influence SF City Hall on mental health policies

<https://www.sfexaminer.com/the-city/mad-mob-aims-to-influence-sf-city-hall-on-mental-health-policies/>

Residents of San Francisco's Treasure Island are seeking \$2 billion in a class-action lawsuit and calling for the island's \$6 billion redevelopment to halt until the land is free of contamination

<https://www.businessinsider.com.au/san-francisco-treasure-island-lawsuit-residents-2020-1?nojs=1>

Lawsuit seeks billion in damages, halt to development on Treasure Island

<https://www.sfexaminer.com/news/sf-health-department-lays-out-priorities-around-homelessness-and-substance-abusers/>

'Red means stop': SF restaurants to switch to color-coded health inspection signs

<https://www.sfchronicle.com/food/article/Red-means-stop-SF-restaurants-to-switch-to-15002107.php>

Mayor Breed Announces Increase In Usage Of Substance Use Treatment Beds

<https://patch.com/california/san-francisco/mayor-breed-announces-increase-usage-substance-use-treatment-beds>

Retransmission: Supervisor Haney Urges City To More Regularly Report Overdose Deaths Amid Rising Numbers

<https://www.sfgate.com/news/bayarea/article/Retransmission-Supervisor-Haney-Urges-City-To-14999807.php>

SF health department lays out priorities around homelessness and substance abusers

<https://www.sfexaminer.com/news/sf-health-department-lays-out-priorities-around-homelessness-and-substance-abusers/>

The San Francisco Mess Proves Decriminalizing Drugs Doesn't Work

<http://www.capoliticalreview.com/capoliticalnewsandviews/the-san-francisco-mess-proves-decriminalizing-drugs-doesnt-work/>

'It's a wake-up call' — fentanyl crisis grips San Francisco as body count skyrockets

<https://www.usabreakingnews.net/2020/01/its-a-wake-up-call-fentanyl-crisis-grips-san-francisco-as-body-count-skyrockets/>

Supervisor Haney Urges City To Begin Reporting Overdose Deaths Amid Rising Numbers

<https://www.sfgate.com/news/bayarea/article/Supervisor-Haney-Urges-City-To-Begin-Reporting-14996767.php>

Deadly heroin, fentanyl overdoses more than doubled last year in San Francisco compared to 2018

<https://www.kron4.com/news/bay-area/deadly-heroin-fentanyl-overdoses-more-than-doubled-last-year-in-san-francisco-compared-to-2018/>

**ZUCKERBERG SAN FRANCISCO GENERAL
HOSPITAL & TRAUMA CENTER**

January 2020
Governing Body Report - Credentialing Summary
(1/16/20 MEC)

	1/2020	07/2019 to 07/2020
<i>New Appointments</i>	5	90
Reinstatements		
<i>Reappointments</i>	48	268
Delinquencies:		
Reappointment Denials:		
Resigned/Retired:	6	106
<i>Disciplinary Actions</i>		
Administrative Suspension		1
<i>Restriction/Limitation-Privileges</i>		
Deceased		
<i>Changes in Privileges</i>		
Voluntary Relinquishments	13	59
Additions	14	65
Proctorship Completed	17	105

<i>Current Statistics – as of 12/27/2019</i>		
Active Staff	555	
Courtesy Staff	572	
Affiliated Professionals (non-physicians)	286	
TOTAL MEMBERS	1412	

<i>Applications in Process</i>	12
Applications Withdrawn Month of January 2020	0
SFGH Reappointments in Process 02/01/2020 to 04/30/2020	181

LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER

January 2020
Health Commission - Director of Health Report
 (1/2/20 MEC)

	January	(FY 2019-2020) Year-to-Date
<i>New Appointments</i>	0	9
Reinstatements	0	0
<i>Reappointments</i>	3	34
Delinquencies:	0	0
Reappointment Denials:	0	0
Resigned/Retired	1	9
<i>Disciplinary Actions</i>	0	0
<i>Restriction/Limitation-Privileges</i>	0	0
Deceased	0	0
<i>Changes in Privileges</i>		
Additions	0	1
Voluntary Relinquishments	0	0
Proctorship Completed	0	1
Proctorship Extension	1	1

Current Statistics – as of 12/31/2019

Active Medical Staff	35
As-Needed Medical Staff	15
<i>External Consultant Medical Staff</i>	45
<i>Courtesy Medical Staff</i>	3
<i>Affiliated Health Practitioners</i>	13
TOTAL MEMBERS	111

Applications in Process	1
Applications Withdrawn this month	0

Commissioner Comments:

Commissioner Giraudo asked for more information regarding how the behavioral health champions will be doing to help others understand and address racial equity. Dr. Ayanna Bennett, Director of the DPH Office of Equity, stated that each champion will complete 20-30 hours of self-education and will spend 60 hours in relevant activity, either an assessment or educational program, that they develop and implement.

Commissioner Giraudo asked for more information regarding anticipated outcomes of this program. Dr. Bennett stated that the education will be evaluated and the effectiveness of their activities will be measured.

Commissioner Bernal asked if the DPH provides educational training modules on equity-related subjects. Dr. Bennett stated that the DPH offers a wide ranging menu of educational activities and noted that some equity-oriented modules are currently available only to the group of champions.

4) GENERAL PUBLIC COMMENT

There was no general public comment.

5) FINANCE AND PLANNING COMMITTEE

Commissioner Chung, Chair, stated that the Committee recommended that the full Commission approve the request for a contract with Career Step LLC and reviewed the draft FY2018-19 DPH Annual Report.

6) CONSENT CALENDAR

Action Taken: The Health Commission unanimously approved the following

- REQUEST FOR APPROVAL OF A NEW CONTRACT WITH CAREER STEP LLC, FOR ACCESS TO A WEB-BASED TRAINING PLATFORM FOR MEDICAL RECORDS STAFF, AND PHYSICIANS. THE TERM OF THE AGREEMENT WILL BE MARCH 1, 2020 TO FEBRUARY 28, 2025, IN THE AMOUNT OF \$809,337 (60 MONTHS).

7) RESOLUTION HONORING IRENE SUNG, MD

Hali Hammer, MD, San Francisco Health Network Director of Ambulatory Care, introduced the item.

Commissioner Comments:

Commissioner Chung suggested an amendment to the resolution to add language to wish Dr. Sung well in her future endeavors.

Commissioner Bernal thanked Dr. Sung for her leadership and stepping in during an important time.

Commissioner Guillermo congratulated Dr. Sung and thanked her for her service.

Commissioner Giraudo congratulated Dr. Sung and wished her well in her next chapter.

Commissioner Green thanked Dr. Sung for stepping in and keeping DPH Behavioral Health programs running smoothly.

Dr. Sung stated that she is overwhelmed by the “Whereas” statements and thanked the Behavioral Health team for working hard and effectively.

Dr. Colfax stated that he is grateful to Dr. Sung for volunteering to step into the Behavioral Health Acting Director role. He noted that she always kept the client population’s best interests in mind when making decisions

Action Taken: The Health Commission unanimously approved the resolution. (Attached)

8) CORONAVIRUS PREPAREDNESS UPDATE

Tomas Aragon, MD, DPH Health Officer and Director of the Population Health Division, presented the item.

Dr. Colfax acknowledged Dr. Aragon’s effective work in regard to the Coronavirus. He added the DPH is working with other City agencies and explained that the DPH’s official emergency response has been activated under the Department of Emergency Management.

Commissioner Comments:

Commissioner Bernal commended the DPH for its community outreach and development of helpful information to educate the public.

Commissioner Guillermo stated that there is general worry that there may not be adequate medical supplies imported from China because Chinese industry has been slowed. She asked how this may impact San Francisco. Dr. Aragon stated that health systems across the world are ordering supplies at the same time;

suppliers are taking turns distributing supplies. He added that he is not concerned at this time about the level of medical supplies.

Commissioner Bernal asked if the DPH is offering guidance to other city agencies. Dr. Aragon stated that the DPH adapted the Centers for Disease Control guidelines for San Francisco and will be distributing them to other City agencies through the CCSF Department of Human Resources. He added that the DPH is also working on a school guideline document. He encouraged the public to check for updates at SFDPH.org, CDC.gov, CDPH.CA.Gov, and WHO.int.

9) FIRST HEARING ON FY2020-2021 AND FY2021-22 BUDGET

Greg Wagner, CFO, and Jen Louie, DPH Budget Director, presented the item.

Public Comment:

Karl Kramer, Living Wage Coalition, read the following from the Minimum Compensation Ordinance, “When preparing proposed budgets and requests for supplemental appropriations or contracted services, City Departments contracting with non-profit organizations, shall transmit with their proposal a written confirmation that the Department has considered in its calculations the cost of non-profit corporations calculated that they will incur in complying with the Minimum Compensation Ordinance. Subject to budgetary and fiscal provisions of the Charter which will be the policy of the City to ensure sufficient funding to prevent a reduction in the services to the community provided by non-profit corporations and public entities.” He added that the intention of these sections of the Ordinance is to require that City Departments include a written letter submitted to the Commission noting that the Department has had a dialogue with its non-profit contractors regarding the impact of the Minimum Compensation Ordinance. He added that the minimum wage will be increased from \$16.50 to \$17.05 on July 1, 2020. He also stated that in the past, the Mayor and Board of Supervisors made funds available for non-profits to access through application, but this process is not occurring this year.

Commissioner Comments:

Commissioner Guillermo asked for more information regarding DPH revenue-generating strategies. Mr. Wagner stated that DPH will be using revenue generating strategies to meet the bulk of the Mayor’s budget requirements. This will include DPH clinic and hospital fee-for-service revenue and supplemental Medi-Cal payment programs in addition to the closeout of state waiver programs. He added that the DPH reserves funds each year to prepare for possible payback as the state reconciles its accounts. This year, the DPH expects to be able to use some of these funds to help balance its budget. He also stated EPIC enables the DPH to better document its services which will lead to improvements in revenue strategies.

Commissioner Guillermo asked for more information regarding value-based care and the likelihood that California will refuse to utilize the block grants for federal funds. Mr. Wagner stated that as the waiver programs expire, some new waivers will be developed. The DPH will likely utilize funding through health plans. For example, Whole Person Care and other waiver programs may be built into the cost of Medi-Cal Managed Care services paid for through health plans. Medi-Cal will therefore be funding many services the DPH currently provides through whole-person care type of non-traditional programs. He also added that changes to pharmacy pricing and “surprise billing” policy requirements may impact DPH revenues too.

Commissioner Green asked for more information regarding budget impact of Behavioral Health programs for adults and youth. Mr. Wagner stated that the DPH will be deploying some current staff. He added that there is a possibility that behavioral health services may be billed using an intergovernmental transfer instead of cost reimbursement. This would entail the DPH paying the non-federal share of cost in order of earning revenue based on client outcomes. This could increase this type of revenue and increase quality of care. There may also be a pilot utilizing a combined physical/behavioral health model with a fused capitated benefit. He added that the DPH is working to design Mental Health SF as a billable model to provide necessary services and earn

revenue. Dr. Colfax stated that the design and implementation of Mental Health SF will push the DPH to maximize efficiency and effectiveness while earning revenue and being responsive to all communities.

Commissioner Bernal noted that several budget initiatives will require hiring new staff and asked how the DPH will address its Human Resource Department issues to move forward effectively. Mr. Wagner stated that there is an initiative for DPH Human Resources/DPH workforce that focuses on improving the DPH hiring process as a key priority. He noted that hiring nurses and behavioral health staff are current priorities. The DPH is working to remove barriers to improve efficiency and speed. Dr. Colfax stated that the DPH will need to recruit new leadership for Mental Health SF and also expand its behavioral health workforce. He added that the DPH is also working with community providers on the issue of retention of their workforce.

Commissioner Guillermo noted that there are structural issues such as the lack of registered nurses and the cost of living in the Bay area that the DPH cannot solve. She also noted it will be important to incorporate a robust behavioral health internship program as part of the Mental Health SF model.

Commissioner Chung requested that the Finance and Planning Committee receive more detailed information on the DPH overtime and per diem budgets.

10) HEALTH CARE SERVICES MASTER PLAN 2019 PLAN UPDATE

Claire Lindsay, MPH, SFPDH Office of Policy and Planning; and Sheila Nickolopoulos, MPP, San Francisco Planning Department, presented the item.

Commissioner Comments:

Commissioner Giraudo asked how recommendation #1, to increase access to appropriate care for San Francisco's vulnerable populations, will be implemented. Ms. Lindsay stated that the recommendations in the Health Care Services Master Plan (HCSMP) are broad and the guidelines are more specific. New medical facility requests must include how the proposed facility will meet the guidelines.

Commissioner Giraudo noted that some of the providers listed on page 106 of the plan do not accept Medi-Cal. Dr. Colfax stated that under Mental Health SF will include an administrative office to deal with insurance issues for behavioral health clients in the program.

Commissioner Guillermo noted that recommendation 4 which includes supporting telehealth does not address that many of the most vulnerable populations will not have computers or homes; most will have a mobile device. She suggested that language be included specifying mobile devices as part of this recommendation.

Commissioner Guillermo asked if urgent care facilities and concierge practices will be included in the HCSMP consistency determination processes. Ms. Nickolopoulos stated that they do not meet the size requirements if they are stand-alone businesses. However if they are affiliated with a hospital, then they would likely meet the HCSMP criteria.

Commissioner Chung noted asked if any of the HCSMP recommendations could be made into mandates to ensure health needs of San Franciscans are met. Ms. Lindsay stated the HCSMP draws upon data from several other community planning reports which helps reinforce the same information through various community processes. She noted that the HCSMP is intended to give incentives to medical providers to develop medical facilities to meet the complex needs of San Francisco.

Commissioner Chung noted that many of the major hospitals have been involved in various community processes and understand the community needs. However, these same hospitals come before the Health Commission, through its Prop. Q hearings, to announce closure of needed services.

Commissioner Bernal noted that the HCSMP data indicates that only 2 or 3 San Franciscans who need behavioral health services have access to them; in the Bay Area, 4 of 5 people who need behavioral health services have access to them; and in California, 5 of 6 people have access to the behavioral services they need.

Commissioner Green asked how the HCSMP can translate effectively into implementation so that new facilities open in areas in which services are most needed. She noted that recent trends are that local hospitals are closing down services in areas where services for Medi-Cal populations are most needed. She would like to encourage large institutions to strive to meet the needs of underserved populations even if proposed solutions are challenging. Ms. Lindsay stated that the Planning Commission voiced a similar sentiment in their HCSMP discussion.

11) OTHER BUSINESS:

This issue was not discussed.

12) JOINT CONFERENCE COMMITTEE REPORTS

Commissioner Green chaired the January 14, 2010 LHH JCC and the January 28, 2020 ZSFG JCC. She gave the following updates.

January 14, 2020 LHH JCC Meeting Report Back

During the open session, the Committee reviewed several reports and presentations.

- The Administrator's Report included information about resident admissions, discharges, budget, and the Gift Fund.
- Through the Regulatory Affairs Report, the Committee continues to monitor quality related work and plan of corrections developed in response to regulatory surveys.
- The Fiscal year 2018-2019 Facility Assessment Report included important information such as the top 10 diagnosis for the Laguna Honda resident population.
- The Lean Transformation Update gave an update on Lean related work being conducted by Laguna Honda Hospital staff.

The Committee also approved hospital-wide policies and procedures
In closed session, the Committee reviewed the Credentials Report.

January 28, 2020 ZSFG JCC Meeting Report Back

The Committee reviewed standard reports including:

- Regulatory Affairs Report
- CEO Report
- Hiring and Vacancy Report
- Medical Staff Report

During the Hoshin Strategic Plan Update, the final four strategic A3 topics were explained:

- Building Our Future
- The ZSFG Way
- Optimizing EPIC to Drive ZSFG's True North Outcomes
- A Better Place to Work

During the ZSFG Patient Care Quality Improvement Fund update, the Committee heard about the innovative quality projects funded through a generous donation from Mark Zuckerberg and Dr. Priscilla Chan.
During closed session, the Committee reviewed the Credentials and PIPS Minutes Reports.

13) ADJOURNMENT

The meeting was adjourned at 6:24pm.

**HEALTH COMMISSION
CITY AND COUNTY OF SAN FRANCISCO
Resolution No. 20-5**

HONORING IRENE SUNG, MD

WHEREAS, Irene Sung, MD has served the City and County of San Francisco as a leader and clinician in the Department of Public Health's Behavioral Health Services for 22 years; and

WHEREAS, Dr. Sung has modeled reflective leadership, encouraging those around her in every position to participate in improving client care, the functioning of BHS, and the larger SFPD System of Care; and

WHEREAS, Dr. Sung leaves a legacy of servant leadership, community collaboration, equity and diversity; while honoring the guiding principle of recovery and wellness that values clients' lived experience and resilience; and

WHEREAS, Dr. Sung brought a diverse group of clinicians together, creating a medical community that serves as collaborators while fostering communication across programs in a shared vision of caring for the most vulnerable in our city; and

WHEREAS, Irene modeled a collaborative and inclusive leadership style which leveraged the talents of the BHS workforce to respond to evolving behavioral health needs of San Franciscans; and

WHEREAS, Irene Sung has a special ability to bring diverse groups of people together and honor each individual's unique contributions while respecting differing viewpoints; and

WHEREAS, Irene fostered meaningful relationships with providers, staff, and clients through her genuine nature and powerful ability to connect with the larger community; and

WHEREAS, Irene Sung has served as an encouraging, supportive mentor to the countless staff that she has taught and supervised; and

WHEREAS, Dr. Sung led Behavioral Health Services (BHS) with a social justice and equity lens that embodies the core principles of Trauma Informed System through establishing an environment of compassion, empowerment and resilience for both clients and employees of BHS; and

WHEREAS, Irene Sung leaned in to take the reins of Behavioral Health Services as Acting Director in order to steer us on a clear path forward during a time of enormous change and upheaval;

NOW, THEREFORE, BE IT RESOLVED, that the San Francisco Health Commission honors Irene Sung for her many years of outstanding service and wishes her well in all future endeavors.

I hereby certify that the San Francisco Health Commission at its meeting of February 4, 2020 adopted the foregoing resolution.

Mark Morewitz
Executive Secretary to the Health Commission